

PROGRAM

Harrison Conference 2008

Thursday, February 21st

1400-1700 Roy Johnson, Vice President and Senior Consultant
Neutral Zone Coaching and Consulting Services Inc.

Climate Change – Teams Work for the Healthcare Environment

Description:

Between increasingly sophisticated technology and ever-growing public scrutiny and demands, health care teams are placed under more stress than ever. Under stress we all regress to more primitive ways of functioning. So how do we maintain healthy teamwork and cope with the rapid pace of change?

Building on ideas from the 2007 Pharmacy Director's Conference, Roy Johnson is back, this time with a fresh way to look at teamwork and organizational change, and more time for practical strategies. This fast-paced and entertaining workshop will look at the 6 Must-haves of Functional Teams and why teamwork matters. Participants will learn how to leverage teamwork to turn often unwelcome changes into opportunities. Through the use of his characteristic "edutainment" approach, Roy will share practical skills, strategies and tricks of his trade to equip participants with new tools with which to return to their workplaces. Chief among these will be his Miracle Change Tool -even he can't believe he's given it such a cheesy Ronco name- guaranteed to turn negativity and low morale upside down.

Roy Johnson, MA, Cert.C.R., is an author, national speaker and psychotherapist who specializes in workplace conduct issues. As a certified mediator, he has resolved thousands of organizational conflicts involving roles from secretaries to social workers, doctors to dentists and porters to presidents. Roy is a completely uncertified Bully Rehab Therapist to whom organizations send their most challenging employees with the most broken relationships to be fixed. As an executive coach and organizational change consultant, Roy draws on proven and often counter-intuitive psychological principles to bring enduring positive changes in "difficult people" and to inspire and motivate teams.

Objectives:

- to offer insights into how teams function and the effect of change on all of us
- to build skills for more effectively leading teams through change while building strong teams
- to develop practical strategies for managing teams through organizational change

1730 Informal Hosted Reception and General Networking
Hospitality Suite

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Friday, February 22nd CHEAM ROOM (Straight ahead of the elevators from tower)

- 0800 Buffet Breakfast for Registrants
- 0830 Welcome and Opening Remarks
- 0840 Ideal Medication Intervention Index
Peter Loewen BSc. (Pharm), Pharm D FCSHP
Vancouver General Hospital
- 0940 BEING MIND FULL - A look at Leadership and Management
Style through the Right Brain
Sam Louie, Adjunct Professor,
Faculty of Pharmaceutical Sciences, UBC
- 1015 Coffee
- 1045 CCHSA – Required Organizational Practices
Focus on Medication Safety: What You Need to Know
Jessica Peters
Lead, Research & Product Development
Canadian Council on Health Services Accreditation
- 1200 Lunch
- 1300 Open Forum: Expanded Roles of Technicians
Panel of Representatives:

Fraser Health
Providence
BC College of Pharmacists
Vancouver Island Health Authority
Interior Health
- 1430 Coffee
- 1445 Participant Discussion (your issues/concerns)
Panel of Representatives:

Alan Samuelson BC College of Pharmacists
Dean Sindelar University of BC
Darlene Therrien Ministry of Health
- 1600 Adjournment
- 1800 Informal Reception in Hospitality Suite
- 1830 Dinner and Dance in Copper Room
(dress code is casual elegant)

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Saturday, February 23rd

CHEAM ROOM

- 0800 Buffet Breakfast for Registrants
- 900 Cholinesterase Inhibitors
Priti Flanagan
Coordinator - Community Pharmacy Program
Fraser Health
- 0945 Academic Detailing - Alternate Pharmacare Formulary
Anne Nguyen
Director of Evaluation - Ministry of Health
- 1030 Coffee
- 1050 PharmaNet 2
Paul Tier
Government of BC
- 1150 Wrap Up
- 1200 Hotel Check-Out