

2010 Harrison Pharmacy Conference Program

Thursday, March 4 th , 2010	
13:30 – 16:30	Communication 101: Got Gender? Men & Women don't always speak the same language! Carol Boothroyd <i>See Summary Page 2</i>
17:30	Informal Hosted Reception - Hospitality Suite
Friday, March 5 th , 2010	
<i>Cheam Room</i> (Straight ahead from Tower Elevators)	
08:00	Buffet Breakfast for Registrants
08:30	Welcome and Opening Remarks
08:40	Accreditation – What are HA's doing to prepare? ROP Tracking Spreadsheet
10:00	Coffee
10:20	Open Forum Key Performance Indicators – Clinical Practice – How is BC Measuring Up? Representatives from BC Health Authorities (4)
12:00	Lunch
13:00	Sam Louie – <i>One Step Closer</i>
14:00-14:20	Coffee
14:20	Roundtable Discussion (issues/concerns) Panel of Representatives: <ul style="list-style-type: none"> - BC College of Pharmacists - Faculty of Pharmacy University of BC - BC Ministry of Health - Health Canada - CADTH - Director's Meeting - Summary
15:45	Adjournment
17:30	Informal Reception in Hospitality Suite Room
<i>Copper Room</i>	
18:30	Dinner and Dance (Dress Code is Casual/Elegant)

Saturday, March 6th, 2010

Cheam Room

08:00	Buffet Breakfast for Registrants
08:45	COMPUS - Optimizing Prescribing Behaviours: Moving Evidence into Practice
10:00	Coffee
10:20	PSLS – The BC Experience
11:50	Wrap Up
12:00	Hotel Check-Out

**Communication 101: Got gender?
Men & women don't always speak the same language!**

Carol Boothroyd

This hilarious session is a light-hearted, respectful approach to complex communication dynamics common to mixed gender workplaces. Subtle communication signals often have more impact than the literal content of words. This difference in style and structure can result in misinterpretations and assumptions. Over time teamwork may suffer. Participants will belly-laugh while they develop personal awareness and learn practical tools to become flexible communicators whether at home or at work.